



How do I begin accepting payments with PAYD Pro®?

Simply follow the steps below to begin accepting payments on the go with your Moneris® e355 PIN Pad:

Step 1 – Activate your PAYD Pro account

(Note: For PAYD® merchants upgrading to PAYD Pro, please go directly to Step 2.)

Before your e355 arrives, please activate your PAYD Pro account.

- a. Visit getpayd.com/activate.
- b. Enter your **merchant ID** and **store ID** (found in your “Useful Information” email).
- c. Create a username and password.
- d. Provide your email address and answers to the security questions.

Step 2 – Install the PAYD App

Before your e355 arrives, please download and install the latest version of the PAYD App onto the mobile device(s) that you will use. Once you have downloaded/installed the PAYD App, please ensure that you close the PAYD App so that it is not running in the background on your mobile device. For a full list of compatible devices, click [here](#).

- Using an Apple® device:



In the Business category, enable the "iPhones Only" filter, and search for "PAYD".

- Using an Android™ device:



Search for "PAYD".

Step 3 – Set up, pair, and initialize your e355(s)

Once your e355 arrives, you can proceed with setting it up.

Note: Each e355 (if you have more than one) can be paired with only one mobile device at a time.

Recommendation: To make the most out of accepting payments on the go, please have your e355 fully charged before you are ready to use it.

- **Using an Apple device:**

Visit getpayd.com/paydpro/support and click on the **PIN Pad Setup Guide (Apple)** link to view and download the e355 setup guide.

- **Using an Android device:**

Visit getpayd.com/paydpro/support and click on the **PIN Pad Setup Guide (Android)** link to view and download the e355 setup guide.

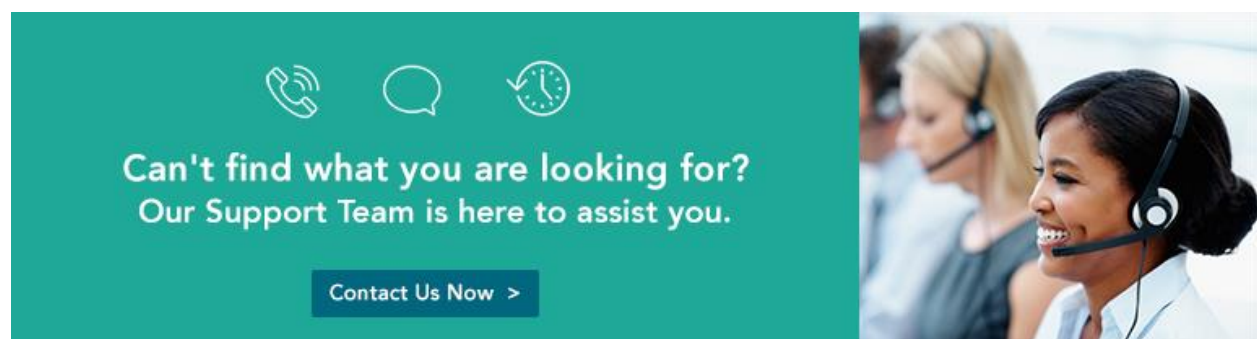
Congratulations! You are ready to start accepting mobile payments with PAYD Pro.

Need Help?

If you need assistance with your payment processing solution, we're here to help, 24/7.

We're only one click away.

- Visit getpayd.com/paydpro/support to:
 - Consult the FAQs on how to set up and use PAYD Pro.
 - Download the PAYD Pro setup guide to assist with e355 Bluetooth/Wi-Fi pairing and initialization
- Visit shop.moneris.com to purchase point-of-sale supplies and receipt paper
- Visit moneris.com/insights for payment news & trends, customer success stories, and quarterly reports & insights

A banner with a teal background on the left and a photo of a smiling woman in a headset on the right. The teal section contains three icons (phone, speech bubble, clock) and the text "Can't find what you are looking for? Our Support Team is here to assist you." Below the text is a dark teal button with the text "Contact Us Now >".

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